



## FREQUENTLY ASKED QUESTIONS

### **How do I enrol my child at West London Gymnastics?**

West London Gymnastics operates from a waiting list for each of their recreational classes. Parents/guardians are required to register their child online ([www.westlondongymnastics.uk](http://www.westlondongymnastics.uk)). When a space becomes available in the appropriate class, an email invitation will be sent. To guarantee the space in the class, the invite must be accepted, and invoice paid before the first class; failure to complete this process fully will result in the space being offered to the next person on the waiting list.

### **Can my child have a trial session before deciding committing to a full block of sessions?**

Yes, we offer a free trial lesson before joining. We even recommend coming for a trial before going on the waiting list so we can select the right class for your child's ability.

### **Can I watch my child's lesson?**

Parents are able to stay for the first part of their child's trial lesson. However, parents are not permitted in the gym after this. We will have parents viewing days each term where you can come to see your child's class.

### **What are gymnasts expected to wear when attending their sessions?**

All children should wear either black leggings/shorts, club t-shirt or a leotard and socks or gym shoes. Long hair must be tied back, and no jewellery is to be worn. If your child has their ears pierced, and the earrings cannot be removed, they must be covered with tape/plasters before entering the gym.

### **Do classes run through the school holidays?**

All of our classes continue to run throughout half-term holidays. We have a 2-week break in sessions over Easter and Christmas and a month break over the Summer holidays.

Elite Squad classes run throughout the year. Timetables will be given according to competition schedules.

### **We are going on holiday for two weeks during term time, can we have a credit/refund for these two weeks?**

Unfortunately, no. Fees are payable for the full term in advance and credit/refunds are not given for missed lessons.

### **If we are unable to attend a lesson for one week, can we swap to another?**

No, classes are non-transferable.

### **My child would like to do more gymnastics, is this possible?**

Absolutely! If your child is already taking part in our sessions, during the next re-registration period, simply call or email and ask for your child to be added to an additional session. This is a fantastic way of increasing your child's skill level and improve faster.

### **I have missed the re-registration period; can my child still take part in their class?**

Unfortunately, if you have missed the opportunity to re-book your child into their class during the re-registration period, we cannot guarantee your child a space. If you call us on 07731 393 422 ASAP, we may be able to find you a space in an alternative class.